

City Renews Residential Trash and Recycling Service for Single-Family Homes

Action Required by Residents to Sign Up for New Containers



New Service Standards Begin the Week of April 14

The overall goal of the City's Trash and Recycling program is to provide a cost-effective and efficient way to manage trash and recycling services, while maintaining high-level quality service, at no cost to residents.

Effective April 1, 2025, the City will operate under a renewed, five-year contract with Waste Connections for residential trash and recycling collection for all single-family homes (attached and detached) in Lone Tree. The contract was a result of the City's issuance of a Request for Proposals (RFP) in August 2024, seeking qualified companies to submit proposals for residential trash and recycling services since the City's current trash and recycling contract with Waste Connections is going to expire in March 2025. Waste Connections was awarded the contract with the City after careful review and consideration of all proposals by City Council and staff based on cost, ease of transition for residents, customer service, and experience.

The cost of the City's 2025 Trash and Recycling contract with Waste Connections is \$750,000, with no cost to residents who participate in the program.

City Committed to Offering Free Trash and Recycling to all Detached Single-Family Residences and Townhomes.

SERVICE DETAILS

NEW

All waste must be included in your trash containers; no bags or debris left at curb or outside of the containers will be picked up other than during designated yard clean up months in the spring and fall which will be announced at that time.

- **Trash and Recycling Collection Times**

- o Monday through Friday, 7 a.m. to 7 p.m.
- o Trash collection days will remain the same.
- o Recycling collection will remain every other week, on your scheduled trash day.

2025 Trash and Recycling Guide

Extra copies are available at the municipal building.



go.cityoflonetree.com/trash-recycle-guide-2025

Each single-family household may receive up to three new containers at no charge, with no delivery or pick up fees. The three containers can be a mix of containers for trash and/or recycling.

- Each single-family residence may choose:
 - o One (1) trash container: 64- or 96- gallon
 - o One (1) recycling container: 64- or 96-gallon
- **Additional Containers**
 - o Residents may request a third, fourth or fifth trash or recycling container.
 - o The third container is free.
 - o The fourth and fifth containers are available for a fee of \$4 per month, for each container, paid directly to Waste Connections.
- **No Service on Specified Holidays**
 - o New Year's Day; Memorial Day; Independence Day; Labor Day; Thanksgiving Day; and Christmas Day.
- **Service During Inclement Weather**
 - o In the event of severe or inclement weather on a scheduled trash day, Waste Connections will provide collection services on the next business day.
- **Customer Service**
 - o Waste Connections is committed to responding to resident inquiries and complaints within 24 hours.

ADDITIONAL SERVICES

- **Yard Waste Collection**
 - o During the spring and fall seasons, two months a year, the City will offer City- wide yard waste collection, in partnership with Waste Connections. Residents can dispose with their trash, up to 10 bags of light yard waste in bags per week and up to five bundles of tree limbs per week. More information will be provided in the spring with scheduled dates.
- **Collection of Large/bulky items**
 - o By special arrangement with the resident, Waste Connections will collect large/bulky items, paid for by the resident.
- **Special Needs Collection**
 - o Waste Connections will provide, at no cost to the resident, a collection service program to households incapable of moving waste containers to the curb.

Next Steps – Residents Must Complete Your Container Preferences by February 15, 2025

1. All single-family residences, including new builds, **must complete a form online** to order up to three containers, at no charge to the resident. This online form is also used to order any additional containers paid for by the resident. (residents that do not have access to the web may call the designated Trash Line to submit your container preferences).

2. Watch for a separate mailing to all residents in March with instructions on the process and schedule for the removal of your existing trash and recycling containers. The mailing will also provide information on the delivery of your new trash containers for the new service to begin the week of April 14, 2025.

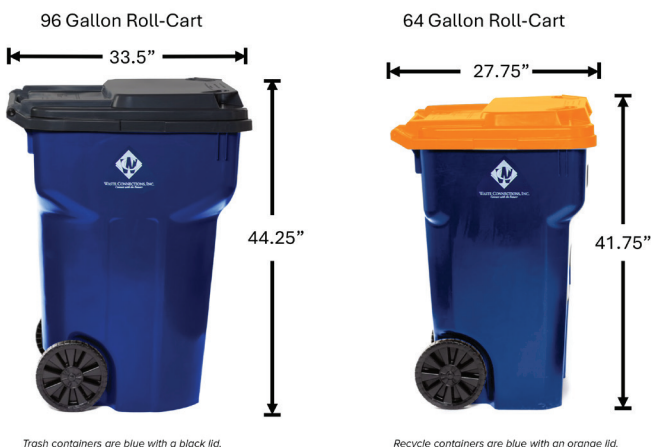


Access form here:

go.cityoflonetree.com/trash-container-request-form

Trash Line: 720-509-1212

Unsure Which Size of Containers to Order?



Check out the containers with dimensions or stop by any of the locations in the City to see samples of containers:

Lone Tree Municipal Building (at the entrance)
9220 Kimmer Drive

Lone Tree Civic Center (at the entrance)
8527 Lone Tree Parkway

Questions or assistance, please contact the City of Lone Tree Public Works Department

Trash Line: 720-509-1212 | **Email:** trash@cityoflonetree.com

Website: go.cityoflonetree.com/trash-recycling

